

## **Web site:**

### **RCMP to police Springhill effective April 1, 2015**

Effective April 1, 2015, RCMP will become the police service provider for Springhill. With this change, citizens of the community may have questions about their police and the services that will be provided. To assist with this process some commonly asked questions with answers are provided below.

#### **Where will the detachment be located?**

RCMP will officially open the new Springhill detachment on April 1, 2015. It will be located at 43 Main Street in the former municipal office.

#### **What are the hours the Springhill detachment is open to the public?**

The detachment is open 8:30 a.m. to 4:30 p.m. During this time members of the public can drop in to speak to an officer, complete motor vehicle collision reports, make any type of complaint, obtain a criminal records check and other administrative functions.

#### **What is the telephone number for the Springhill RCMP detachment?**

The non-emergency telephone number is 902-597-3779. For an emergency, please call 911.

#### **What difference will I notice with the change in police services?**

Effective April 1, you will see RCMP officers on your streets and patrolling your community in RCMP vehicles. New signage will appear on the building on Main Street to reflect the RCMP's presence in the community.

#### **If I call 911, who will answer?**

911 calls will be handled by the RCMP Operational Communications Services in Truro. At the receiving end of those calls, is a team of highly skilled and professional RCMP employees who form a vital link between the community, and the RCMP. The OCC is one of the main answering points in Nova Scotia for 911 calls.

#### **What services will you provide?**

In addition to day-to-day policing services, you can drop in to complete motor vehicle collision reports, make any type of complaint, obtain a criminal records check and other administrative functions.

#### **Will I see a difference in my service level?**

The RCMP will deliver a quality police service to the residents of Springhill. It will be based on feedback and input from the community about what the policing priorities for the area should be based on crime trends and areas of concern.

**How can I find out information on what crimes are occurring in my community?**

The RCMP will provide regular updates to media on incidents of crime occurring in the community. Members from Springhill detachment will also conduct interviews with the media to report on any notable or significant events occurring in the area.

In addition, you may wish to follow Nova Scotia RCMP on Twitter **@RCMPNS**. The RCMP also has a Facebook page where we post regular news releases, crime prevention information and public safety tips and warnings. The Facebook address is **Royal Canadian Mounted Police in Nova Scotia**.

**I heard the RCMP will not offer police coverage 24/7 in Springhill. Is this true?**

There will always be an officer available to respond to emergency calls for service.

The RCMP has built a schedule for the area that reflects the history of calls for service and what the trends are for the local area. That schedule will be dynamic and adjusted as required. In addition, Springhill is part of Cumberland District. This means that the RCMP can bring in additional officers should as situation unfold and warrant additional officers to deal with a major event.

**There are fewer officers working with the Springhill RCMP than with the Springhill Police. Why?**

The RCMP reviewed the calls for service and based on that information it was determined eight officers would provide the appropriate level of service to the community. In addition, given Springhill detachment falls under Cumberland District, the RCMP can deploy additional police officers to the community if a situation warrants it.

**Are any former Springhill officers working for the RCMP?**

Yes. Two former police officers and one public service employee will form part of the new eight-person Springhill detachment team.

**Why did the RCMP not hire all of the Springhill officers?**

All Springhill Police Service members were afforded the opportunity to go through the Lateral Member Applicant Process with the RCMP. Some chose to apply while others did not.

**Why were Springhill members not simply absorbed by the RCMP?**

As you can appreciate, every police agency has different policies and standards in place. Having these applicants go through the RCMP Experience Police Officer Program ensures fair and equitable treatment of applicants.